

## Vaccination care volunteer

Role description	<p><b>Recognise and respond as needed to any medical emergency. This may include helping a patient with their breathing if they have an allergic reaction to the vaccine.</b></p> <ul style="list-style-type: none"> <li>• Meeting &amp; greeting patients, ensuring they are comfortable, reassuring them pre and post vaccine, helping them navigate the vaccination centre, as well as signposting them to relevant external resources as needed.</li> <li>• Working collaboratively with small diverse teams including our NHS doctors, nurses, and other trained staff.</li> <li>• Completion of documentation associated with the administration of the vaccine, ensuring compliance with regulated requirements.</li> <li>• Work with other volunteer and NHS colleagues to deliver a vaccination service including escalating problems outside your scope of training to an appropriate person.</li> </ul>
Job specification	<p><b>Qualifications and Knowledge:</b></p> <ul style="list-style-type: none"> <li>• Knowledge of routine work practices and procedures achieved through induction and on the job training.</li> <li>• Basic life support training.</li> <li>• Enhanced DBS check completed</li> </ul> <p><b>Experience:</b></p> <ul style="list-style-type: none"> <li>• Experience of working in a similar first aid roles.</li> </ul> <p><b>Skills:</b></p> <ul style="list-style-type: none"> <li>• Good interpersonal skills, and ability to be respectful and empathetic of individuals and their concerns which may include an ability to deal with conflict.</li> <li>• Be confident, calm, and reassuring to all patients prior to and after receipt of the vaccine.</li> <li>• Have sufficient physical fitness and mental concentration for the role (this includes standing and walking potentially for the entire shift, and having the capacity to kneel to care for a collapsed patient and press hard and fast on their chest – known as CPR). Volunteering Opportunity Profile template</li> <li>• Have experience of a paid or voluntary role caring for people, providing customer service or providing signposting &amp; advice.</li> <li>• Be able to follow instructions as given by clinical professionals as well as act on your own initiative within your scope of training.</li> <li>• Aware that you may see needles and potentially deal with blood and bodily fluids.</li> <li>• Be able to pass all the required mandatory training associated with this role. • Able to drive or use public transport to the training venue and vaccination site as needed.</li> <li>• Able to wear the associated PPE for long periods of time.</li> <li>• Be able to use IT and access the Internet.</li> <li>• Must be able to commit to attending the training programme which includes online and face to face elements.</li> </ul> <p><b>Values:</b></p> <ul style="list-style-type: none"> <li>• Show empathy and compassion towards others and treats people with dignity and respect.</li> <li>• Show resilience, adaptability and flexible approach as situations arise.</li> </ul>

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|  | <ul style="list-style-type: none"><li>• Be able to follow instructions as given by clinical professionals as well as act on your own initiative within your scope of training</li></ul> |
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